

FAMILYHEALTH center

Community Health Worker

The Family Health Center is hiring staff that will effectively educate, motivate and support patients in pursuing behavior and lifestyle modifications that improve health status and quality of life.

The Community Health Worker (CHW) is responsible for encouraging patient and provider shared decision-making, promoting healthy patient behaviors that reduce risk, improving medication adherence, furthering patient self-management skills and linking the clinical care provided by the Health Center with community-based social supports. This individual must be culturally-connected in Kalamazoo and will be the link between the underserved in the community and existing resources; assisting clients to overcome barriers to health and social services.

The CHW primarily works in our facilities, but a portion of work time will also be spent performing activities in the community and patients' homes. Has to have experience with underserved populations and familiarity with Kalamazoo neighborhoods; must have reliable transportation and be willing to go out into the community independently. This is a very unique individual with a dynamic, outgoing personality who enjoys and connects well with people and has a true passion to serve the underserved. Professionalism, maturity, empathy and initiative are CHW necessities.

Essential Duties and Responsibilities:

1. Work cooperatively with other staff in coordinating patient care and pursuing team-based approaches to service delivery.
2. Provide linkages for services in community partner agencies to support patients' and families' social needs.
3. Assist in identifying and engaging patients who would benefit from CHW support.
4. Establish trusting relationships with patients and their families while providing support, appropriate accountability and encouragement.
5. Conduct comprehensive screening/assessment activities including health status, health risks and social needs factors.
6. Engage patients/families in the development, maintenance and activation of a comprehensive treatment and self-management plan.
7. Provide ongoing follow-up, motivational interviewing and goal-setting with patients/families.
8. Other duties as assigned.

FAMILYHEALTH center

Minimum Requirements:

- At least 18 years old with a High School diploma or GED
- Must be able to travel with use of a personal vehicle (travel expenses reimbursed)
- Ability to read and interpret documents
- Ability to speak effectively before individuals and small groups
- Ability to interact respectfully with diverse cultural and socioeconomic populations
- Bilingual preferred

How to Apply

Please apply on our [website](#).

Contact Information

Matthew Lemmer | Human Resources Recruiter
Family Health Center | 117 W Paterson St | Kalamazoo, MI 49007
Office (269) 349-2641 x545 | Fax (269) 349-2898

matthew.lemmer@fhckzoo.com

